



## Multi-Family Bed Bug Solutions

What should you do if you find bed bugs in your apartment, Hotel/Motel or other multi-family housing complex? Many people have not been properly instructed on the proper procedures for reporting a bed bug problem and are not familiar with their legal rights as a tenant. We have compiled a short list of steps if you find bed bugs in your living area.

**Step 1:** Identify the bugs – Use our Bed bug Guide or Identification cards to ensure that bed bugs are the problem!

**Step 2:** Notify management – If you live in an apartment, notify your property manager right away. The best practice is to write a formal letter to the property manager with the date of the first bed bug sighting and what rooms you have detected bed bugs. If you are staying in a hotel/motel, notify the front desk immediately and move to another motel/hotel. Bed bugs can spread through the walls or floors, moving to another room could result in spreading the bugs and still leave you in danger of bringing them home with you.

**Step 3:** Do not throw away or remove any furniture from the infested room. This will spread the bugs! If you are staying in a hotel/motel, inspect your luggage carefully. It is safest to leave your luggage in the hall while performing a quick inspection of your room. Also, travel with hard luggage instead of duffle bags and backpacks. NEVER PLACE YOUR LUGGAGE ON THE BED! Always use the luggage racks!

**Step 4:** Always follow all directions provided by the pest professional that is hired to inspect and treat your room. Refusing any service can put you at risk for legal action or eviction.

**Step 5:** know your rights and the laws for your state. There are many laws that protect a tenant from negligent property managers and business owners. Know your rights and talk with a lawyer if necessary.

**ALSO VISIT OUR SOCIAL MEDIA PAGES TO GET WEEKLY UPDATES AND BUG TIPS!**



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